

### **Passengers considered as Infants:**

- Passengers under 2 years of age are considered infants (if the child has attained the age of 2 years at the time of flying, child fare must apply).
- Infants don't need a to purchase a ticket, but they must always be included in one of their parents' booking.
- Infants don't occupy a seat; they must travel in an adult's lap (mother, father or another adult traveling with them).
- There is no baggage allowance for Infants.
- An original Honduran Birth registration certificate or passport must be shown during the check in process at the counter.

### **Passengers considered as Children:**

- Passengers older than 2 and under 9 years of age are considered children. They must pay Child Fare as shown on Reservation System.
- If the child has attained the age of 9 at the time of flying, adult fare must apply).
- An original Honduran Birth registration certificate or passport must be shown during the check in process at the counter.
- Their baggage allowance is the same for adults.

### **Passengers who benefit from seniors discount:**

- Seniors discount only apply to persons older than 60 years. They must be either Honduran citizen or legal residents in Honduras.
- Agencies must send a valid id document (Honduran identification card or residence card according to the case) to CM Airlines Finance Department semimonthly.

For all above cases when an infant, child or senior passenger doesn't match all requirements, corresponding fare adjustments will be charged at the counter.

### **Unaccompanied minors:**

- Passengers under 10 years are not allowed to travel alone.
- Passengers between 10 and 18 years old may travel alone prior authorization of any of their parents.
- Minors can travel as long as no resistance to travel alone is shown.

**Important note:** unaccompanied minors are not accepted at any international flight segment.

**Note 1:** any passenger willing to travel alone in international flights must be older than 21 years.

**Note 2:** infants or children traveling with their parents or relatives in international flights (CA4) must carry a passport valid for at least 6 months. The adult can travel with his (her) valid Honduran identification card (CA4) or passport.  
(For further information, contact Migration Office)

### **Traveling with infants:**

- Passengers under 2 years of age will be considered as infants and don't need to pay for a seat.
- An adult is not permitted to carry more than one baby in his (her) lap. If he(or she) needs to carry more than one baby, other adult(s) of legal age must take care of them (but only one baby per adult).
- It is allowed to pay for a second infant traveling in a baby seat (that has to be adapted to the aircraft seat), in this case the infant must be seated next to the responsible adult. Child fare must apply for these cases.
- Newborns are only accepted if older than 10 days.
- For newborns fewer than 10 days (inclusive) a medical certificate is required (supported by Honduran Medical Association), in which it states that the newborn can fly in non-pressurized aircraft, exempting CM Airlines from any responsibility. (no other kind of documents will be accepted).
- The infant must be accompanied by an 18 years old adult or older. If that adult is the infant's mother or father this age requirement is not necessary.
- A valid Honduran Birth Registration Certificate (original) or passport of the infant is mandatory for the infant.

### **Documents required for minors traveling (with adults or unaccompanied)**

At the moment of check in process, the following applies:

- Original and valid Honduran Birth Registration Certificate or passport
- Copies of photos are not accepted as valid identification documents
- For unaccompanied minors, the responsible adult must complete a form especially designed for unaccompanied minors which will be provided by a counter agent.
- Original document (Honduran Birth Registration Certificate or Passport)

## **Flying while pregnant**

- Pregnant passengers with less than 28 weeks will be accepted to travel with no restrictions.
- Any pregnant passenger between 28 to 36 weeks must show a medical certificate at the counter in which it states her health condition and that she has no problem to travel by air, it must also indicate her probable date of delivery. (that certificate must be on letterhead stationery and supported by Honduran Medical Association).
- CM Airlines reserves the right to deny air transportation to any pregnant passenger if one of our authorized agents considers the flight, passenger or unborn safety could be in risk at any moment.
- Pregnant passengers over 36 weeks are not allowed to travel at all.

## **Goods that must be checked as freight:**

The following list shows includes goods passengers are allowed to carry as long as they are transported as freight. (those don't count as baggage allowance nor baggage excess).

- Diving equipment (tanks must be emptied)
- Sports equipment
- Musical instruments
- Cardboard boxes \*
- Merchandise (Brand new or second hand)
- Parts and accessories
- Plastic bags, groceries, decorations, toys, piñatas, cool boxes.
- Electronic appliances

All freight shipments are subject to space availability.

CM Airlines reserves the right to deny transportation to any freight not meeting all these requirements.

\* Exceptions apply to Puerto Lempira destination only.

## **Baggage Allowance**

Checked free baggage allowed in flights per passenger only includes: suitcase, briefcase, carrying case or backpacks.

- 35 pounds in checked luggage
- 10 pounds in hand baggage (laptop briefcase, handbag or backpack)

### **Puerto Lempira destination:**

- 50 pounds checked luggage
- 10 pounds hand baggage (laptop briefcase, handbag or backpack)
- When flying to Puerto Lempira the following containers could be accepted as baggage allowance: cardboard boxes, plastic bags or sacks
- If any passenger has not checked luggage, a cool box or cardboard box could be accepted with no charge as long as it is within the free allowance for this route.

In cases of excess luggage a US\$ 1 per pound fee will be charged.

### **Transportation of pets**

CM Airlines transports pets in domestic flights (Honduras only). Only dogs are permitted as pets. Transportation of animals is not permitted in any international flight.

- The minimum age of new puppies must be 8 weeks
- A passenger is allowed to travel with a maximum of 2 dogs, each one in its own cage or bag. An adult passenger traveling with two dogs must pay one seat (full fare) to transport both pets in the passenger's cabin, if not, one of the dogs must be carried as freight provided that the animal together with its cage weighs no more than 8 Kilos.
- CM Airlines doesn't accept dogs as cargo, any pet must be accompanied by an adult traveling with it.
- The maximum measurements permitted for any cage are: 36 cms (14 inches) wide and 9 cms (3.5 inches) height. In any case dogs must be weight less than 8 kilos.
- A unaccompanied minor is not allowed to travel with pets.
- The animal must be inoffensive, be calm and with no bad odor. It must be transported in a bag or cage in which it fits comfortably and be able to move easily. Transportation will be denied if it requires special assistance of any kind.
- Any dog and plus its cage weighing more than 8 kilos must be transported in freight cabin.
- Only two dogs are accepted per flight.
- Passengers willing to travel with pets (or their travel agents) must contact a reservation agent at CM Airlines as to ensure all their needs are well catered.

## Requirements for transportation of pets:

- A valid Health certificate issued by a veterinary doctor in which it states the animal's breed, sex and age
- A Valid vaccination card according to its age and breed.
- The pet must be shown at the moment of check in for its corresponding inspecting and weighting.

The following are the current transportation fees:

<b>Dog Weight</b>	<b>Passengers Cabin</b>	<b>Freight Cabin</b>
17.5 pounds or less	\$25.00	\$25.00
De 17.5 to 25 pounds	Not allowed	\$25.00
De 25 to 100 pounds	Not allowed	\$115.00 *

- Note: permitted weight may vary according to the aircraft type.
- For more information contact Reservations Department at CM Airlines.

## Transportation of Weapons

CM Airlines transports weapons provided that the following requirements are met:

- Transportation of weapons is forbidden in any international flight. Weapons are accepted only for domestic flights.
- Passengers traveling with weapons must appear for check in at least one hour and a half prior to flight departure.
- The passenger must travel in the same flight, weapons must never be transported as freight.
- The passenger is under obligation of obtaining the corresponding permit granted by Security Authority.
- Ammunitions (bullets) must be removed from weapon.
- Weapons must be carried at freight cabin or storage of the aircraft.
- Each weapon transported must pay a fee of US\$ 10. Exemption for one weapon fee will be granted If a valid Police or prosecutor license plate is shown (only one weapon per authorized passenger).
- Las armas viajan en el compartimiento de carga o bodega de la aeronave.
  - No more than four weapons must be transported at a flight.

Note: we strongly recommend passengers carrying weapons to travel in the afternoon flights, since at mornings the National Security Authority won't have time enough for inspecting and

issuing the corresponding registers. (Offices are open at 6:00 am and time is not enough for 7:00 am flights)

### **Transportation of passengers with especial needs**

CM Airlines provides Wheelchair service for passengers who need it for their transportation from counter to waiting lounge and then to the aircraft. However to properly cater these free services the following conditions must apply:

- The passenger requiring these services must appear at counter at least one hour and a half prior to flight departure for domestic flights and two hours for international flights.
- Passengers must inform 24 hours in advance if a wheelchair will be needed.
- Any passenger requiring especial assistance such as deaf, dumb, blind, paraplegic or handicapped according to their age could travel provided that he/she is accompanied by an adult older than 18 years to give assistance.
- Any passenger having any kind of disease that may put his own security or the rest of passengers' security into risk must show a medical certificate supported by the Honduran Medical Association or failing this a note from a hospital in letterhead stationery duly signed and sealed in which it states that the patient is able to fly, exempting the airline from any responsibility.